# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>FOREWORD</td>
<td>ix</td>
</tr>
<tr>
<td>PROGRAM COMMITTEE</td>
<td>xi</td>
</tr>
<tr>
<td>KEYNOTE LECTURE</td>
<td>xv</td>
</tr>
<tr>
<td><strong>FULL PAPERS</strong></td>
<td></td>
</tr>
<tr>
<td>Agile research in information systems field: analysis from knowledge transformation perspective</td>
<td>3</td>
</tr>
<tr>
<td>Ilia Bider</td>
<td></td>
</tr>
<tr>
<td>Exploring a new e-government adoption model – a social cognitive perspective</td>
<td>11</td>
</tr>
<tr>
<td>Fang Zhao and Suwastika Naidu</td>
<td></td>
</tr>
<tr>
<td>Challenges to effective collaboration in cross-cultural virtual teams</td>
<td>19</td>
</tr>
<tr>
<td>Godfried B. Adaba, David W. Wilson and Julian Sims</td>
<td></td>
</tr>
<tr>
<td>Smart grids and cloud computing: a synergy</td>
<td>27</td>
</tr>
<tr>
<td>Mohamed Rihuan Abid, Ouidad Achahbar, Tajjeddine Rachidi, Maen Al Assaf, Nacer Khalil and Driss Benhaddou</td>
<td></td>
</tr>
<tr>
<td>Mobile payment adoption – findings from chinese taxi company</td>
<td>35</td>
</tr>
<tr>
<td>Hongmei Zhang and Eija Koskivaara</td>
<td></td>
</tr>
<tr>
<td>Self-efficacy conceptualizations in IS and the effect of training on them</td>
<td>43</td>
</tr>
<tr>
<td>Saurabh Gupta</td>
<td></td>
</tr>
<tr>
<td>The influence of generativity on value creation – a study of digitized products</td>
<td>51</td>
</tr>
<tr>
<td>Asif Akram</td>
<td></td>
</tr>
<tr>
<td>Challenges and opportunities with information system support for healthcare processes – a healthcare practitioner perspective</td>
<td>61</td>
</tr>
<tr>
<td>Hanife Rexhepi, Rose-Mharie Åhlfeldt and Anne Persson</td>
<td></td>
</tr>
<tr>
<td>Business-IT alignment within the financial sector: a case-study of entanglement in practice</td>
<td>70</td>
</tr>
<tr>
<td>Wolfgang Alfred Molnar and Dieter De Smet</td>
<td></td>
</tr>
</tbody>
</table>
ACHIEVING PROJECT SUCCESS THROUGH ALIGNMENT WITH ORGANIZATIONAL STRATEGY: BALANCED SCORECARD APPROACH
Jorge Gomes and Mário Romão

A THEORETICAL APPROACH AND PRACTICE USING INFORMATION TECHNOLOGY AS A SUPPORT IN THE MANAGEMENT OF STAKEHOLDERS
Edson Mota and Paulo Caetano da Silva

A RISK MANAGEMENT MODEL FOR SERVICE-ORIENTED ARCHITECTURE: AN APPLICATION IN THE IMPLEMENTATION OF SOA SERVICES
Paulo Caetano da Silva and Erasmo Leite Monteiro

INTEGRATION IN AN INSURANCE DISTRIBUTION PLATFORM
Paulo Gandra de Sousa and Jorge Miranda

A MAPPING-BASED FRAMEWORK FOR THE INTEGRATION OF MACHINE DATA AND INFORMATION SYSTEMS
Heiko Kern, Fred Stefan, Klaus-Peter Fähnrich and Vladimir Dimitrieski

TECHNOLOGY ENHANCED LEARNING OF MODELING SKILLS IN THE FIELD OF INFORMATION SYSTEMS
Ilia Bider, Martin Henkel, Stewart Kowalski and Erik Perjons

AUTOMATIC ANNOTATION ON OPINIONS IN CASE METHOD DISCUSSION BY SUPPORT VECTOR MACHINE
Masaki Samejima, Daichi Hisakane and Norihisa Komoda

THE EVOLUTION OF A EUROPEAN E-COMPETENCE FRAMEWORK
Denise Leahy, Dudley Dolan and Diana Wilson

EMPLOYEE TURNOVER: AN ANALYSIS OF BRAZILIAN SOFTWARE DEVELOPMENT PROFESSIONALS
Guilherme Luiz Frufrek and Luciano Tadeu Esteves Pansanato

EVALUATING THE USE OF MOBILE SENSORS IN IMPROVING THE USER MODEL IN MOBILE RECOMMENDER SYSTEMS
Edward Luke Magrin, Dylan Seychell and Dunstan Briffa

COMBINING ISMS WITH STRATEGIC MANAGEMENT: THE CASE OF BYOD
Martin Brodin

LET DECIMAL CLASSIFICATION SYSTEM OF LIBRARY BE MORE DYNAMIC AND PRACTICAL - A MODIFICATION WITH LOAN RECORD ANALYSIS
Toshiro Minami and Kensuke Baba

USING ONLINE PERSONAL ONTOLOGIES TO SHARE EXPERIENCE ABOUT WEB RESOURCES
Grégory Bourguin and Arnaud Lewandowski

SUPPORTING EVIDENCE BASED MEDICINE - A PROTOTYPE FOR FUTURE HEALTHCARE INFORMATION SYSTEMS
Hanife Rexhepi

SHORT PAPERS

TOWARDS AN ARCHITECTURE FOR A SERVICES DESIGN WORKBENCH
Anand Kumar, Doji Samson Lokku and Nikhil R. Zope
NORWEGIAN EMERGENCY MANAGEMENT PROCESS BY USING BUSINESS PROCESS MODELING NOTATION
Vimala Nunavath and Andreas Prinz

SBVR BUSINESS VOCABULARY AND RULES EXTRACTION FROM BPMN BUSINESS PROCESS MODELS
Egle Mickeviciute, Tomas Skersys, Lina Nemuraite and Rimantas Butleris

MERGING BUSINESS VOCABULARIES AND RULES
Edvinas Sinkevicius, Lina Nemuraite and Rimantas Butleris

FACTORS RELATED TO AN ERP PROJECT IN THE NATIONAL COMMERCIAL BANK (NCB) IN LIBYA
Almahdi M. S. Ibrahim and Bahlul M. Lawela

APPLIED MICROLEARNING IN BLENDED LEARNING SCENARIOS
Hans-Peter Steinbacher and Kurt Hoffmann

THE USE OF SOCIAL MEDIA IN PUBLIC RELATIONS’ DECISION-MAKING: THE CASE OF ABU DHABI POLICE
Mansour Alkhyeli and Ali Mansour

REFLECTION PAPERS

INTERFACE DESIGN FOR A SENSORY ANALYSIS DECISION SUPPORT SYSTEM
Ana Raquel Xambre, Ana Luisa Ramos, Leonor Teixeira, Nelson Filipe and Helena Alvelos

REFERENCE ARCHITECTURE FOR EMERGENCY MANAGEMENT OPERATIONS
Vimala Nunavath and Andreas Prinz

BUSINESS INTELLIGENCE IN SMALL AND MEDIUM Sized ENTERPRISES BY USING STANDARD SOFTWARE
Hans-Peter Steinbacher and Hanno Bilek

INTEGRATING INFORMATION SYSTEMS IN THE AEROSPACE INDUSTRY: A CRITICAL REVIEW OF EXISTING IMPLEMENTATION METHODOLOGIES
Robert Pellerin

POSTERS

IMPLEMENTATION OF MOPROSOFT IN A SMALL COMPANY WITH MPS.BR-F

SIGNIFICANCE OF VIDEO PRODUCTION FOR FORMATION OF UNIVERSITY IDENTITY: ICT-MEDIATED DESIGN FOR COLLABORATIVE WORK
Nobuaki Kawai
VISUAL ANALYSIS SYSTEM WITH A HYBRID DATABASE USING HADOOP AND RDB
Ryosuke Saga and Hatsuho Sakai

DOCTORAL CONSORTIUM

ELECTRONIC PATIENT RECORD (EPR) SYSTEM IN SOUTH AFRICA: CONTINUING THE DEBATE
Temitope Oluwaseyi Tokosi and Visvanathan Naicker

AUTHOR INDEX